

# Ravi Grivois-Shah

## MD, MPH, MBA, FAAFP

### Professional Work Experience

9/2014 to present

**Banner University Medical Group (BUMG)**

**University of Arizona, Department of Family and Community Medicine (DFCM),  
Associate Professor, College of Medicine**

***Core Faculty, University of AZ Alvernon Family Medicine Residency (9/14-present)***

- Member, Clinical Competency Committee; Member, Program Evaluation Committee
- Outpatient full spectrum provider in diverse clinical practice

***Medical Director, Alvernon Family Medicine Center (10/14 – present)***

- Oversees medical programming and operations of primary care family medicine site
- Leads and implements quality and productivity goals, practice transformation, and system evolution to population health management
  - Alvernon Family Medicine consistently leads BUMG in quality improvement (such as flu vaccine rates), and team-based innovations
- Led and implemented PrEP and gender affirming care training and service lines
- Directly supervises mid-level and allied health professionals

***Medical Director, Mobile Health Program (11/15 – present)***

- Oversees medical programming, operations, quality improvement, and sustainability to provide free health care to underserved communities
- Leads community engagement efforts with external partners
- Oversees clinical budget exceeding \$1 million, most of which is grant funded
  - Successfully secured and implemented nearly \$500,000 grant from the Banner Health Foundation which allowed expansion of clinical services with established and new external partnerships

***Vice Chair, Clinical Affairs (Interim) (8/16 – 8/17)***

- Oversaw strategic planning for DFCM, including identifying synergies between service lines of Clinical, Education, Research, and Outreach
- Led implementation of DFCM Clinical Strategic Plan which incorporates ambulatory care, inpatient care, and MCH service lines
- Represented DFCM with system-wide / Banner Health needs as well as with other internal and external partners
- Directly supervised clinical Medical Directors, Service Line Chiefs, and clinical staff

***Prevention & Episodic TRIaD, Medical Director (9/15 – 3/16)***

- Led efforts for Banner Health system to find innovative approaches to promote prevention amongst patients and employees

***Banner University Medicine Group***

- Primary Care Clinical Consensus Group, Member (Jan 2017 – present)
- Opioid Oversight Committee, Member (Nov 2017 – present)
- Quality Improvement Council, Member (Jan 2016 – present)
- Patient Experience, Champion (Apr 2017 – present)
- Prevention & Episodic TRIA, Medical Director (Sep 2015 – Mar 2016)

**4/2013 to 7/2014**

**Near North Health Services Corporation (NNHSC)**

**Chief Medical Officer**

- Oversaw medical programming and operations of a community health center network with 9 sites throughout Chicago, serving over 100,000 patient visits annually
- Directly managed over 40 providers (mix of physicians and mid-level providers, including recruitment, retention, evaluation, credentialing) and, through direct reports, a clinical department of nearly 150 total staff
- Supervised operations of health system including provider schedule; scope of practice at clinic sites; volume, workflow and throughput; policies and procedures; and clinical productivity
- Responsible for medical department budget; involved in grant writing and implementation
- Developed and implemented Board of Directors strategic plan and strategic growth, practice transformation goals, PCMH (including Joint Commission and NCQA PCMH accreditation), and Meaningful Use
- Oversaw system Quality Assurance efforts and Care Coordination
- Worked externally with partner hospitals, community groups, and elected officials to improve access for our patients; worked with external partners to develop ACOs for population management
- Provided direct patient care 40% of the week in an inner city community clinic

**1/2009 to 4/2013**

**Cook County Health and Hospitals System**

**Faculty, Cook County-Loyola-Provident Family Medicine Residency**

**Family Medicine Inpatient Service, Stroger Hospital of Cook County**

**Labor and Delivery, Saint Anthony Hospital, Provident Hospital of Cook County**

**HIV Medicine, CORE Center of Cook County**

***Lead Physician, Morton School-Based Health Center (1/12-4/13)***

- Oversaw high school health center operations
- Increased student body clinic utilization by 43% over one year
- Led multiple public health initiatives; collaborated with CCDPH and local community groups to provide screening and services for students

***Chair, Maternal & Child Quality Initiative (9/11-4/13)***

- Led efforts to improve prenatal and perinatal care of system patients through QI audits, development of screening guidelines, and implementation of patient tracking at 6 ambulatory sites

***Full spectrum primary care, Cicero Health Center***

- Community health center, primarily monolingual Spanish-speaking patient population

## Education & Training

- 2015 to 2016**      **University of Arizona, Eller College of Management**  
**Masters in Business Administration**
- 2007 to 2011**      **University of Illinois at Chicago, School of Public Health**  
**Masters in Public Health (Health Policy and Administration Track)**
- 2005 to 2008**      **UIC / Advocate Illinois Masonic Medical Center, Chicago, IL**  
**Family Medicine Residency**
- 2001 to 2005**      **University of Illinois at Chicago, College of Medicine**
- Honors in all core clinical clerkship evaluations
- 1997 to 2000**      **University of Illinois at Chicago, Liberal Arts and Sciences**  
**BA Political Science (Minor in Biology, Minor in Chemistry)**
- University Honors (awarded to top 3% of graduating class)

## Awards

- 2019**      **Southern Arizona AIDS Foundation Godat Award**
- Presented during SAAF Brunch, February 2019 for work with LGBTQ+ community
- 2018**      **Tucson Hispanic Chamber of Commerce, 40 Under 40 Award**
- Award for professional and community service and commitment
- 2013**      **Illinois Public Health Association, Award: Excellence in Public Health Policy**
- Presented during IPHA Annual Dinner, June 2013
- 2012**      **Village of Oak Park: Commissioner of the Year**
- Presented during Village Awards ceremony for service on the Oak Park Board of Health, July 2013

## Professional Affiliations & Volunteer Leadership

- 8/2005 to present**      **American Academy of Family Physicians (AAFP)**
- **Board of Directors** (Oct 2012 to Sep 2013)
  - **Commission on Governmental Advocacy**, Member (2012)
  - **Congress of Delegates**, Delegate (Special Constituencies, 2010); Alternate Delegate (Illinois, 2014; Special Constituencies 2009)
  - **National Conference of Constituency Leaders**, Convener (Apr 2017); Chair, Advisory Committee (May 2016 to Apr 2017); Co-Convener (Apr 2010); Advisory Committee (May 2009 to Apr 2010)
- 12/2014 to present**      **Arizona Academy of Family Physicians (AzAFP)**
- **Board of Directors** (Apr 2015 to Dec 2019)
  - **Legislative Task Force** (Apr 2015 to present)

- 9/2018 to present Tucson Unified School District (TUSD)**
- **Audit Committee**, Member (Sep 2018 to present)
  - **Family Life Curriculum Committee**, Member (Mar 2019 to Aug 2019)
- 8/2005 to 11/2014 Illinois Academy of Family Physicians (IAFP)**
- **Treasurer** (Nov 2013 to Nov 2014)
  - **Board of Directors** (Jul 2007 to Oct 2012)
  - Finance Committee, Chair (Nov 2013 to Nov 2014), Member (Nov 2011 to Oct 2012)
  - Audit Committee, Chair (Nov 2011 to Oct 2012)
  - Government Relations Committee, Member (Aug 2005 to Oct 2012)
- 1/2012 to 6/2014 Commissioner, Oak Park Board of Health**
- Led efforts to pass bike helmet ordinance for youth and address firearm safety
- 10/2009 to 9/2010 IL DocAssist Advisory Committee**
- Advised and led outreach efforts of adolescent psychiatric resources for primary care and hotline network
- 5/2010 to 5/2012 Service Employees International Union (SEIU) Doctors Council**
- **Delegate**
  - **Policy Action Coalition**, Founder and Chair
    - Successfully led effort to fight coal power plant emissions affecting clean air in Chicago's communities of color

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## Publications

**Grivois-Shah, R.** “Practical Strategies to Achieve Your Health Policy Goals.” *Fam Pract Manag.* 2019 Mar-Apr;26(2):20-24.

**Grivois-Shah R,** Gonzalez JR, Khandekar SP, Howerter AL, O’Connor PA, Edwards BA. “Impact of Healthy Vending Machine Options in a Large Community Health Organization.” *American Journal of Health Promotion.* 2018 Jul;32(6):1425-1430.

American Academy of Family Physicians. “The Physician Advocate: Advancing Policies That Support Health Equity.” September, 2018. (Content Contributor)

[https://www.aafp.org/dam/AAFP/documents/patient\\_care/everyone\\_project/physician-advocate.pdf](https://www.aafp.org/dam/AAFP/documents/patient_care/everyone_project/physician-advocate.pdf)

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## Academic Presentations – National / Regional

Grivois-Shah, Ravi, et. al. “Health Inequities Around the World and in the United States: Family Physicians Making a Difference.”

National Conference of Residents & Students, AAFP, July 2019

Grivois-Shah, Ravi, et. al. “Avoiding the Dilbert Trap: How to Successfully Lead Change in Your Clinical Practice by Utilizing Corporate Business Change Strategies.”

Family Physician Health and Well-being Conference, AAFP, June 2019

Society for Teachers of Family Medicine, Conference on Practice Improvement, December 2018

Grivois-Shah, Ravi. "Health Policy: How to Form Coalitions to Affect Change in Your Community." Family Physician Health and Well-being Conference, AAFP, June 2019  
American College Health Associate Annual Meeting, ACHA, June 2019  
Gay and Lesbian Medical Association Conference, October 2018  
American Academy of Family Physician, National Conference of Residents & Students, August 2018  
American Academy of Family Physicians, NCCL / ACLF, April 2018.

Grivois-Shah, Ravi. "PrEP and nPEP: Preventing HIV in Young Adults." American College Health Associate Annual Meeting, ACHA, June 2019

Grivois-Shah, Ravi, et. al. "Let's Get in Formation, Physician Advocacy in Action." Annual Chapter Leadership Forum, AAFP, April 2019

Grivois-Shah, Ravi, et. al. "Changing Neighborhoods, Improving Lives: Turning Passion in Advocacy." National Conference of Constituency Leaders, AAFP, April 2019

Grivois-Shah, Ravi. "Evidence-Based Interventions for Learners with ADHD." (with Timothy Grivois-Shah, EDD)  
Association for Supervision and Curriculum Development, ASCD, March 2019.

Grivois-Shah, Ravi. "Advocacy for Medical Students." (with Kimberly Becher, MD). American Academy of Family Physicians, Recorded Webinar, November 2018

Grivois-Shah, Ravi. "Stepping into PrEP and nPEP." (with Tai Elliott, MD) American Academy of Family Physicians, FMX, October 2018

Grivois-Shah, Ravi. "Diagnosing and Managing ADHD in Clinic & in Schools." (with Timothy Grivois-Shah, EDD)  
American Academy of Family Physicians, FMX, October 2018  
American Academy of Family Physicians, FMX, September 2017

Grivois-Shah, Ravi. "Care for LGBT Adolescents." (with Benjamin Silverberg, MD) American Academy of Family Physicians, FMX, September 2017.

Grivois-Shah, Ravi. "ADHD in Female Patients." American Academy of Family Physicians, FMX, September 2016.

Grivois-Shah, Ravi. "Culturally Sensitive Primary Care for LGBT Patients." American Academy of Family Physicians, FMX, September 2016.

Grivois-Shah, Ravi, et. al. "Health Care Policy: How to Inspire and Affect Change." American Academy of Family Physicians, Annual Chapter Leader Forum / National Conference of Constituency Leaders, May 2016.

Grivois-Shah, Ravi. "ADHD and Comorbid Disruptive, Impulse-Control, and Conduct Disorders, Pediatric." American Academy of Family Physicians, FMX, October 2015  
American Academy of Family Physicians, Scientific Assembly, Oct 2014.

Grivois-Shah, Ravi. "ADHD and Comorbid Disruptive, Impulse-Control, and Conduct Disorders, Adult." American Academy of Family Physicians, Scientific Assembly, Oct 2014.

Grivois-Shah, Ravi, et. al. "Engaging the Next Generation of Family Physicians." American Academy of Family Physicians, Annual Leadership Forum, April 2013.

Grivois-Shah, Ravi, et. al. "Balancing life, work, and leadership." American Academy of Family Physicians, National Conference of Special Constituencies, April 2011.  
Ravi Grivois-Shah, Curriculum Vitae